

Wilderness Resort

Lifeguard
Wisconsin Dells, WI



Company Biography

Wilderness Hotel and Golf Resort is America's Largest Waterpark resort. We have 4 outdoor and 4 indoor waterparks totaling 250,000 square feet of family fun. The resort has approximately 1,200 units including standard hotel rooms, villas, condos and cabins. The Wilderness employs 700 Work and Travel participants annually. We hire students from all over the world, so you will have an opportunity to meet new friends and enjoy some new experiences. www.wildernessresort.com Benefits of working at Wilderness Resort: •Second jobs available within walking distance of housing •Free use of the water parks and fitness centers•Discount on all food and beverage outlet purchases•25% discount at the gift shops•Discounted Attractions voucher; employees are able to visit a lot of the Dells attractions for a discounted price or free admission!•4 hours by bus from Chicago, Illinois!•Wilderness has over 100 J-1 students returning to work annually because they enjoyed it so much!!!About Wisconsin Dells:• Wisconsin Dells, the Waterpark Capital of the World™• Midwest's #1 Family Vacation Destination • Safe, fun and small community• Surrounded by natural beauty with rivers, lakes and forest• Popular international workplace with students around the world on Work and Travel program; thousands of students come to the Dells each year to work• Lots of entertainment and things to do: Movie theaters, shopping malls, dance clubs, casinos, camping, hiking and rock climbingadd facebook.com/dellsj1s to your account

Work and Pay Details

Position title: Lifeguard	
Hourly wage: \$9.50	Tips? No
Description of position:	<p>Lifeguards are responsible for providing friendly customer service to waterpark guests while ensuring their safety. The job will include maintaining the established standards of performance, service, hospitality, cleanliness and safety in the pool/waterpark area at all times to maximize guest satisfaction. Wilderness lifeguards are responsible for communicating with guests on resort amenities and procedural standards. Lifeguards represent the face of the resort and should always be confident in guest interaction. Ensure guest safety in indoor pools and amusements.</p> <p>Students not passing the certification for lifeguard will be placed as a slide attendant.</p>
Specific qualifications required:	<p>The Red Cross Certification Course lasts for 28 hours and is required. In order to be a Lifeguard certified by the American Red Cross, students must be able to swim 300 continuous yards (275 meters) - including 100 yards of Freestyle (front crawl), 100 yards of Breaststroke, 100 yards of any combination of those two strokes. They must also swim 20 yards (either Freestyle or Breaststroke), retrieve a 10-pound (4.5 kilos) object from 7(2.2 meters) feet of water, and return 20 yards while holding it above the water with both hands and keeping their head above water. Students will also need to be able to tread water for 2 minutes using just their legs. In addition, the participants must possess an above-average English level due to the fact that the course, study materials and exams are all given in English. We do not provide a translator during the entire course, including exams.</p> <p>Any students that do not pass the Lifeguard Certification Course may be transferred to another department depending upon staffing needs. However, if the number of failed participants is excessive they may be released from their agreement.</p>
Estimated weekly wage (incl. tips):	\$300.00
Bonus:	None
Conditions of bonus:	
Average hours for last year's students?	45 Hours
Maximum weekly hours allowed:	50 Hours
Minimum average number of hours?	30 Hours
Possibility of getting more than average hours:	Good
Students get the most hours in:	July and August
Students get the least hours in:	May
How often are students paid?	Every Two Weeks
Do you pay overtime?	Yes
If yes, after how many hours per week do you pay overtime?	40 Hours
Does your company only operate weekends before or after specific dates?	No
If yes, what are the dates?	
Position location:	511 East Adams Street Wisconsin Dells WI 53965

Other Job Details

Minimum english level: (6) Advanced

Other Job Details

Description of working conditions:	<ul style="list-style-type: none"> •Lifeguards working in an indoor environment that may or may not have air conditioning. Employees will be exposed to humid conditions as well as fumes or airborne chemical particles. •Lifeguards are frequently exposed to high places and pool chemicals. Training/instruction will be given on proper procedures. •Employees are occasionally exposed to moving mechanical parts and vibration. •The noise level in the work environment is usually loud. •All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities also require considerable use of the arms and legs. •Lifeguards will be required to stand for long periods of time and may be required to sit for extended periods of time on an elevated chair. •Employees will be required to lift, push, pull, or carry objects up to 25 lbs frequently and occasionally lift and/or move more than 100 pounds. •Lifeguards may be moved between various departments as needed.
Will job duties be different at the beginning of the season?	No
If yes, provide details of specific job duties:	All students will be required to take the certification course and to work as lifeguards. All Lifeguards are charged a \$30 training manual fee along with a \$35 charge for the ARC Certification. The course is free unless job offer is not completed as indicated at the point of hiring. Students will be charged \$200 for the course if employment ends before 90 days or before last day listed on job profile agreement form

Uniform and Grooming Requirements

Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	First Basic Uniform is provided upon arrival free of charge. Lifeguards will need some type of sandal (NO flip-flops or thong style shoes). Housekeepers and Resort Workers will need to bring khaki colored pants. All Lifeguards are charged a \$30 training manual fee along with a \$35 charge for the ARC Certification.		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	Clean and Neat, no body piercing visible.		

Other Company Details

Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	No	Do students complete an additional application upon arrival?	No
Does your company issue completion certificates?	Yes	If requested, will you evaluate the student's performance?	Yes
Any additional company details?			
Students are required to read, obey and sign the Wilderness Resort Employee Rules and Regulations for International Students. Lifeguards have the opportunity to make up to \$9.50 per hour after completing certification. All Lifeguards are charged a \$30 training manual fee along with a \$35 charge for the ARC Certificate. The course is free but any lifeguard/slide attendant staff that does not complete their Job Offer Agreement dates will have to be charged \$200 for the cost of the Lifeguard Certification course. No charge for course if job dates are completed as indicated			

Training Information

Is job training required?	Yes	Length of training:	Prior to completion of Lifeguard Certification Course, employees will earn \$7.25 per hour. Lifeguard Certification will be provided at no cost, however training manual will cost \$65.00 USD.
Are students paid during training?	Yes	Hourly pay rate during training:	\$7.25
How many hours per week are students likely to receive during training period?	30		
Any other details?			
The waterparks are open everyday. Slide Attendants receive \$8.50 per hour. Lifeguards will receive \$9.50 per hour wage once complete lifeguard training course. All Lifeguards are charged a \$30 training manual fee along with a \$35 charge for the ARC Certification. The course is free of charge but any lifeguard staff that does not complete their Job Offer Agreement dates will have to be charged \$200 for the cost of the Lifeguard Certification course. No charge for course if job dates are completed as indicated.			

Worksite Location

Worksite location: 511 East Adams Street Wisconsin Dells WI 53965			
Nearest major city: Madison, WI		Worksite setting: Resort/Ocean/Lake	
Nearest major airport: Madison, WI or Chicago O'Hare		Distance to nearest major airport: 60 miles / 200 miles	
Additional worksite setting details:			

Standard Arrival Information

Are students required to arrive or depart on specific dates? No			
Details of required arrival or departure dates:			
Orientations are only on Tuesdays through Thursday-students should arrive to WI Dells on Monday through Friday			
Mode of transportation: Public Transportation		Students must arrive between these hours: Monday-Friday 8am-4pm at the Human Resource Office	
Cost: \$60.00			
Other details:			

Standard Arrival Information

There are several International Airports that you can fly into:

- 1.Chicago O'Hare
- 2.Chicago Midway
- 3.Milwaukee Mitchell International
- 4.Minneapolis/St Paul International

Option 1: Chicago O'Hare Airport to Wisconsin Dells:

Leaving from Terminal 2: Have \$2.25 exact change. Find the CTA Blue Line El Train. The train will leave every 10 minutes 24 hours/day. Take the CTA Blue Line to the Clinton Street stop (approximately 50 minutes). For more information on the Blue Line:

http://www.transitchicago.com/riding_cta/systemguide/blueline.aspx

Next you will choose to either ride the Greyhound Bus or the Amtrak train to Wisconsin Dells:

To the Greyhound Station: Get off the train and exit the station. Walk one block South on Clinton Street to Harrison Street. Go right on Harrison Street. The Downtown Chicago Greyhound Bus Station will be one block ahead at 630 West Harrison. Be sure to look for scheduled times at www.greyhound.com. The Greyhound Bus will drop you off in Wisconsin Dells at the Citgo Gas Station at 611 Frontage Road at the crossroads of Highway 13 and County Road H, Wisconsin Dells, WI.

To the Amtrak Station: Get off the train and exit the station. Walk a short distance east on the ramp. Turn left on S. Clinton Street. Walk 0.16 mile North on S. Clinton Street. Walk straight on Union Station walkway. Turn right on Union Station Clinton/Jackson. Walk a short distance North on Union Station Clinton/Jackson. Turn right on Union Station Walkway. Walk a short distance east on Union Station Walkway. Arrive at the Amtrak Station. Total Walking in 0.32 miles. Be sure to look for scheduled times at www.amtrak.com. The train will arrive in Downtown Wisconsin Dells.

Option 2: Midway International Airport (Chicago) to Wisconsin Dells via Greyhound Bus

Midway Airport is connected to downtown Chicago by the CTA Orange Line. Tickets can be purchased at the Midway Orange Line station, which is conveniently located near the airport right across Cicero Avenue. From Midway Airport take the Orange Line to Quincy/Wells Street, exit train. Take the #7 bus to Harrison/Jefferson Street and then exit the bus. Greyhound Bus Station is located at 630 West Harrison. Be sure to look for scheduled times at www.greyhound.com. The Greyhound Bus will drop you off in Wisconsin Dells at the Citgo Gas Station at 611 Frontage Road at the crossroads of Highway 13 and County Road H, Wisconsin Dells, WI.

Option 3: Milwaukee Mitchell International Airport to Wisconsin Dells via Greyhound Bus:

The Greyhound Bus Terminal is located at the Milwaukee Mitchell International Airport. Take the Greyhound bus to Wisconsin Dells. The Greyhound Bus will drop you off at the Citgo Gas Station at 611 Frontage Road at the crossroads of Highway 13 and County Road H.

Option 4: Minneapolis/St Paul International Airport to Wisconsin Dells via Greyhound Bus:

The Greyhound Bus Station is located in the Minneapolis/St Paul International Airport. Take the Greyhound bus to Wisconsin Dells, Wisconsin. The Greyhound Bus will drop you off at the Citgo Gas Station at 611 Frontage Road at the crossroads of Highway 13 and County Road H.

Option 5: Wisconsin Dells Kangaroo will pick up in Madison or Milwaukee, Wisconsin and O'Hare Airport in Chicago, Illinois

Phone: (608) 792-9214

Email: dells.ceo@gmail.com

Provides service from Madison, Milwaukee or O'hare

Will pick up you from the airport, take you to your housing, Walmart and provide you with a city tour upon arrival. The prices listed below are for 1-6 persons (5 people in your group and you are travelling from Chicago to Wisconsin Dells; $\$350 \div 5 \text{ persons} = \70 per person)

Total Cost per trip from: Madison Milwaukee Chicago O'Hare

1 person\$90--

2-4 persons\$105--

5- 6 Persons\$120\$260\$350

Nearest Bus Station:

Greyhound bus drop-off is in Wisconsin Dells at the Burger King/Citgo at 611 Frontage Road at the crossroads of Highway 13 and County Road H.

Greyhound website: <http://www.greyhound.com>

Nearest Train Station:

Amtrak Train Station is located in downtown Wisconsin Dells (WDL).

La Crosse Street

Wisconsin Dells, WI 53965

Website: www.amtrak.com

After Hours Arrival Information

General information: Students Arriving Outside of assigned move in dates can find accommodations at

- Motel 6 - Lake Delton
(608) 355-0700
- Wintergreen Resort and Conference Center
(800) 648-4765
- Ramada Wisconsin Dells
(608) 254-2218

Name of accommodation: Accommodation address:

Cost per night: Not Specified

Best way to travel from airport to overnight accommodation: Any changes in student arrival must be reported to Wilderness Resort immediately.

Social Security

Are students required to apply for a social security card prior to arriving at worksite? No

Will the company assist students with their social security application? Yes

Assistance detail: The Wilderness will arrange a taxi to take you to the Social Security Office, the cost of the taxi is USD \$10.

Where is the nearest social security office? Portage, WI Distance: 20 miles

How will students be paid until their social security card arrives? By check.

Housing Details

Is housing provided? Yes If not, will you assist students in finding housing? N/A

Are there affordable housing options in the area? N/A

Housing options in the area: N/A

Local housing resources: N/A

Housing address: 511 East Adams Street Lake Delton WI 53965

Is the student required to sign a separate housing contract? Yes

Type of housing provided: Other Number of students to a room: 4-8

Housing details: Housing will be in offered at property on Wilderness Resort it is walking distance/bike riding distance of employment. Students will share the same housing buildings with mixed genders but rooming assignments will be one gender. Kitchen is a common area and students may need to go outside to access. Wilderness provides free WiFi abuse of rules and illegal downloading may result in termination of WiFi.

Do you offer co-ed housing? Yes

Cost of housing - per week: \$90 Includes utilities? Yes

Are housing costs deducted from paycheck? Yes

Is a housing deposit required? Yes Amount of housing deposit: \$250.00

Instructions for payment of housing deposit: \$100 Security Deposit plus a \$150 Non-Refundable Administrative Fee due on arrival

Housing deposit due date: Is deposit refundable? Yes

Conditions of deposit refund: \$100 Security Deposit plus a \$150 Non-Refundable Administrative Fee. Security Deposit Refundable upon inspection of damage/condition of room. Housing dates are contingent upon employment and job agreement dates, no refund if work dates are not completed

How will deposit be refunded? Check

Are students required to live in provided housing upon arrival? Yes

During their work stay, can students find alternate housing? No

If yes, is there a penalty? Yes

Transportation to/from Worksite

Method of transportation to worksite: Within walking or biking distance

Distance to worksite: 5 - 10 minute walk Is worksite within walking distance of housing? Yes

Cost of public transportation to worksite: \$0.00

Details of public transportation to worksite: NA

Cost of transportation to worksite provided by employer: \$0.00

Details of transportation to worksite arranged by employer: NA

Transportation to/from Worksite

Cost of arranging own transportation to worksite: \$8.00

Details of arranging own transportation to worksite: Taxi

Housing Amenities

Available public transportation: Interstate Bus, Train

Access to public transportation? In town access

On Site Housing Amenities

Laundry:	Yes	Linens:	No	Private bath:	No
Refrigerator:	Yes	Microwave:	Yes	Air conditioning:	Yes
TV:	No	Telephone:	No	Security guard:	No
Computer/Internet Access:	Yes	Utensils:	No	Gym:	No
Individual Beds:	Yes				

Nearby Amenities

Supermarket:	Walking Distance	Restaurants:	Walking Distance
Shopping mall:	Walking Distance	Fitness center:	Walking Distance
Post office:	Walking Distance	Laundry:	Walking Distance
Bank:	Walking Distance	Internet cafe:	Walking Distance
Movie theater:	Walking Distance	Library:	In town/accessible

Additional amenities: Housing locations offer different amenities. All units will provide blanket for beds, students need to provide pillow, extra long twin sheet set, towel and laundry bag. Can be purchased for \$17.00. Housing has access to community kitchen and TV in common area. Individual units will have small refrigerator and microwave. Housing is assigned by employer and students are expected to uphold housing agreement signed on arrival

Meal Information

Are meals included in rent cost? No

If not, meal plan cost per day: Not Specified | Meals covered: Not Specified

Is the purchase of a meal plan mandatory? No

Cultural Opportunities

Types of cultural opportunities provided

Organized Holiday Event(s):	Yes	Organized Trip(s) to Major Attraction(s):	No
Organized Potluck(s) or Dinner(s):	Yes	Organized Trip(s) to Major City:	Yes
Organized Karaoke Night(s):	Yes	Information about Events:	Yes
Organized Movie Night(s):	Yes	Information about Local Resources:	Yes
Organized Sporting Event(s):	Yes	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	No	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	Yes	Other:	No

If Other, please describe: N/A

Additional details about cultural offerings: In addition, to monthly Wilderness organized events the Wisconsin Dells J-1 Consortium Board is a group of local community members that work to make cultural events like dinners, information about bike safety, ice skating, and other community events available to all J-1 Students.