

Vail Resorts Beaver Creek Hospitality

Housekeeper
Avon, CO



Company Biography

At the gate, you leave everyday life behind. That's why people travel to Beaver Creek, Colorado from all over the world, and many make it a tradition. The drama of rock and sky, the sheer grandeur of this place, is one reason. That it is North America's World Cup mountain is another. It is also a place of intimacy. A private resort hidden from view, with the power to bring people together in a beautiful luxury ski resort setting. At the same time, SKI Magazine has called Beaver Creek "The consummate kid-friendly resort" and strolling through the square you can see why. It is a modern, custom-designed resort with the cozy, unhurried feel of an Alpine village, perfect for family ski vacations. At this elevation the air is clear, and so are the taste buds. Follow in the footsteps of gourmets and food critics and experience exquisite cuisine in an epic setting. Here you can dine in a snow-covered meadow, a pristine aspen glade, a private museum. Beaver Creek regularly wins awards and accolades for its food, wine, service, lodging, safety standards, and environmental efforts. It's a resort where the staff are trained to not just provide what guests want, but to anticipate it.

Beaver Creek is known in the minds of most as a world class ski and snowboard resort, but once the snow melts, a vibrant summer destination emerges. From world class performances and events to invigorating outdoor activities, Beaver Creek Resort's summer experience is wide ranging. Take a scenic gondola ride up the mountain to the 11,000 foot Adventure Ridge offering activities for families, short walks and long hikes, mountain biking, and breath taking views. Make the most of your trip by taking part in Beaver Creek and Vail's dynamic Summer Events Calendar - brimming with athletic, culinary, and cultural experiences. You'll enjoy the beautiful landscape, outdoor activities, and Denver is only a two hour drive away!

Work and Pay Details

Position title: Housekeeper

Hourly wage: \$12.25

Tips? No

Work and Pay Details

Description of position:	<p>Students hired to Housekeeper position may rotate between any of the below positions:</p> <ul style="list-style-type: none"> -The Housekeeper is responsible for cleaning individual rooms, including but not limited to: making beds, replacing linens, emptying trash, vacuuming rooms, sweeping and mopping floors, cleaning toilets and other surfaces, and responding to guest requests. -The Houseperson is responsible for cleaning and maintainin public areas of the hotel, including vacuuming, shampooing of carpets, cleaning/waxing floors and surfaces, trash removal, stocking and maintaining supply rooms and other cleaning duties. -The turndown attendant is responsible for the daily turndown service. Not limited to cleaning, turning down guest beds, leaving ice for after-dinner beverages, refreshing towels for the next day, and delivering any other needs of the guest. This person must have good communication skills as well as the ability to lift, pull, and push a moderate weight. Service the public areas, restaurants, and meeting rooms as needed. <p>Essential Job Functions:</p> <ul style="list-style-type: none"> •Walk assigned floors at beginning and end of shift; remove newspapers and service trays, empty ash urns, remove trash and/or linens and note any areas that need immediate cleaning. •Clean public areas - hallways, elevators, service areas, stairwells, etc. •Remove dirty linen, terry and trash from the service areas and take to the appropriate locations. •Assist sectional housekeepers as needed (i.e. moving furniture, rollaways, etc.) •Report missing or damaged articles, and submit all found items to Housekeeping office according to Lost and Found procedures. •Respond to guest requests and questions and report guest issues and complaints in a hospitable manner to ensure guest satisfaction. •Ensure that all the hallways are clear of trash and used room service trays have been taken to the Stewarding department. •Stock carts with towels, linens, toilet paper, etc. •Turndown beds, close drapes, empty trash, pick up dirty towels and replace •Tidy bathroom area •Provide turndown amenity •Complete any assigned projects •Clear room service trays •Stock maid baskets for the morning room attendants •Report the need for floor cleaning/polishing and carpet shampoo; coordinate and use equipment to conduct cleaning procedures. •Report any maintenance issues in a timely manner to ensure all items are logged with the Housekeeping Dispatcher. •Transport baby cribs and rollaway beds to the guest rooms. •Participate in training classes set up by The Lodge at Vail, Rock Resort and Vail Resorts. •Comply with all Resort policies, procedures and standards of operation. •Ensure the department leads the charge in regards to recycling efforts and environmental initiatives. •Perform any additional tasks or projects as required.
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Specific qualifications required:	<ul style="list-style-type: none"> • Due to the duties of this job, employees can't have allergies to cleaning chemicals or dirt/dust. Face masks may be provided, if needed. • Must have the ability to read, write, and understand instructions given in the English language. • Must have the ability to understand and respond to verbal instructions given in the English language. • Housekeepers serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, owners, guests, and members of the local community.
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Estimated weekly wage (incl. tips):	\$392.00	Bonus:	None
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Conditions of bonus:			
Average hours for last year's students?	40 Hours	Maximum weekly hours allowed:	60 Hours
Minimum average number of hours?	32 Hours	Possibility of getting more than average hours:	Average
Students get the most hours in:	June, July, August	Students get the least hours in:	May, September
How often are students paid?	Every Two Weeks		
Do you pay overtime?	Yes	If yes, after how many hours per week do you pay overtime?	40 Hours
Does your company only operate weekends before or after specific dates?	No		
If yes, what are the dates?			

Work and Pay Details

Position location: Position may be at any of the following locations:
 -St. James
 -The Osprey
 -The Pines
 -Arrowhead
 -Beaver Creek Resort Properties
 -Elkhorn Lodge

Other Job Details

Minimum english level: (4) Intermediate

Description of working conditions:

- Housekeepers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending at the knee to clean. Housekeepers will be required to walk or stand for long periods of time, push or pull a linen cart (up to 100 lbs), lift up to 40 lbs on a repeated basis.
- All housekeepers will be required to use chemical-based cleaners.
- Housekeepers are required to work in small spaces such as shower and toilet areas.
- Employees must be able to work continuously in an indoor environment.
- Employees may, on occasion, be exposed to outdoor elements such as rain, cold temperatures, or high heat and humidity.
- Employees may be moved to other work areas as needed.

Will job duties be different at the beginning of the season? No

If yes, provide details of specific job duties:

Uniform and Grooming Requirements

Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	Bring own black pants and black non-slip shoes		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	<p>EMPLOYEE PRESENTATION & UNIFORM POLICY FOR U.S. RESORTS & LOCATIONS It is important that you show up for work prepared to provide our guests the Experience of a Lifetime. This includes ensuring your interactions with customers in both service and appearance are professional and friendly. Serve others. Have fun. And, look good while doing your job! These are the basic presentation expectations; please check with your manager for specific expectations that are required for your position and/or location based on business needs. When in doubt or if your appearance does not meet the requirements below, check in with your manager before you show up for work. If you come to work appearing outside the policy listed below, you may not be permitted to start your shift.</p> <p>Hair Hair should be clean, professional and kept back from the face. Extreme styles (e.g. mohawks) are not permitted. Facial Hair Beards, goatees, sideburns and mustaches are allowed up to ¾" length maximum and must be neatly trimmed at all times; otherwise, staff should be clean shaven at all times. Extreme styles are not permitted. Nails Fingernails should be clean and short or moderate in length; polished nails should be maintained in good condition. Jewelry & Piercings All jewelry must be professional in appearance. One small nose stud is allowed. Up to two earrings or one solid gauge up to ½" maximum in each ear is allowed. All other facial jewelry or visible body piercings, including additional nose rings, gauges and tongue studs are not permitted. Concealing jewelry with a bandage or other means is not permitted. Tattoos Employees may have visible tattoos, except in the face and neck area, that are in good taste and not offensive. An employee may be asked to cover his or her tattoo with clothing while on duty and must comply if requested.</p>		

Other Company Details

Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	No	Do students complete an additional application upon arrival?	Yes
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No
Any additional company details?			

Other Company Details

Company does hire couples however couples WILL NOT be working or living at the same location.

All participants must complete Vail Resorts new hire paperwork online PRIOR to start date! If this is not completed, your start date may be delayed. Employer will email you with all the information and instructions for completing these important steps.

Please come prepared by securing housing at least two weeks PRIOR to arrival. Check websites like www.vaildaily.com, www.vrbo.com, and www.craigslist.org to see a list of available units. VRBO is the best option for short term leases with friends who are also traveling. Also join our facebook group at "Vail Mountain & Beaver Creek Resort Employees" for housing resources and to find roommates.

BENEFITS AND PERKS:

- Free Employee Epic Pass valid in Breckenridge, Keystone, Vail, Beaver Creek, Crested Butte, Park City in Utah, and Heavenly, Northstar, and Kirkwood in Lake Tahoe, Blackcomb in Canada and Stowe Mountain in Vermont (pass differs for summer students)
- Discount Summer coupons for extended family and friends
- Discounted lodging starting at \$85/night.
- Discounted Epic Mountain Express transportation to and from Denver Airport.
- Free ski and snowboard lessons (does not apply to summer students).
- Free shift meals for some locations and positions.
- Retail discounts at Vail
- 20% off at retail outlets such as Beaver Creek Sports, Patagonia, North Face, Smartwool, Kjus, Helly Hanson, Burton.

Training Information

Is job training required?	Yes	Length of training:	varies
Are students paid during training?	Yes	Hourly pay rate during training:	\$12.25
How many hours per week are students likely to receive during training period?	32		
Any other details?			

Worksite Location

Worksite location:	Position may be at any of the following locations:-St. James-The Osprey-The Pines-Arrowhead-Beaver Creek Resort Properties-Elkhorn Lodge		
Nearest major city:	Denver	Worksite setting:	Resort/Ocean/Lake
Nearest major airport:	Denver international Airport	Distance to nearest major airport:	100 miles
Additional worksite setting details:	We are in the heart of the Rocky Mountains. A little over 2 hours west of Denver, Vail/Beaver Creek is a winter wonderland during the winter season with plenty of outdoor activities during the summer season. A great place for the outdoor enthusiast!		

Standard Arrival Information

Are students required to arrive or depart on specific dates?	No		
Details of required arrival or departure dates:			
Mode of transportation:	Public Transportation	Students must arrive between these hours:	9 AM-5PM
Cost:	\$70.00		
Other details:	Students will receive link for Epic Mountain Express employee discount one month prior to arrival.		

After Hours Arrival Information

General information:	Students arriving outside of Colorado Mountain Express hours should stay in Denver for the night and travel to Avon, CO the following day.		
Name of accommodation:	Quality Inn & Suites Denver International Airport	Accommodation address:	6890 Tower Rd, Denver, CO 80249
Cost per night:	\$100.00		
Best way to travel from airport to overnight accommodation:	Airport shuttle.		

Social Security

Are students required to apply for a social security card prior to arriving at worksite?	No		
Will the company assist students with their social security application?	No		
Assistance detail:	Employer may arrange a group trip to the SSA office or an employee from the SSA may come to the property. There may be a small fee for the group trip.		

Social Security	
Where is the nearest social security office?	Glenwood Springs, Colorado
	Distance: 56 Miles
How will students be paid until their social security card arrives?	Regular check, pay card, or direct deposit. Students MUST select pay options upon arrival, or their second paycheck will come through as a Bank of America Pay Card.

Housing Details	
Is housing provided?	Yes
If not, will you assist students in finding housing?	N/A
Are there affordable housing options in the area?	N/A
Housing options in the area:	N/A
Local housing resources:	N/A
Housing address:	varies Beaver Creek CO 81620
Is the student required to sign a separate housing contract?	Yes
Type of housing provided:	Other
Number of students to a room:	2-4
Housing details:	LIMITED EMPLOYER PROVIDED HOUSING IS AVAILABLE DEPENDENT ON DEPARTMENT, LOCATION AND POSITIONS. Housing is not guaranteed. Your employer will be sending more information about housing options and pricing via email. Employee housing if offered is located in Avon and Eagle – a discounted bus pass is available for students not living in the same geographic area as their workplace. You must secure housing two weeks prior to your arrival - below are a list of local housing resources: CRAIGSLIST - Search "High Rockies" Look for housing or look for available rooms under the "apts/housing" "rooms/shared" and "Sublets/temporary" You can also POST in "housing wanted" and "rooms wanted" VAIL DAILY: Check out their website at www.vaildaily.com JOIN THE FACEBOOK HOUSING SITE: Vail Mountain and Beaver Creek Resort Employees
Do you offer co-ed housing?	No
Cost of housing - per week:	100.00-200.00
Includes utilities?	Yes
Are housing costs deducted from paycheck?	No
Is a housing deposit required?	Yes
Amount of housing deposit:	\$250.00
Instructions for payment of housing deposit:	You're housing deposit varies by location and will be confirmed by your manager if given employer housing this typically cost \$250-400 Your manager will contact you with further details and due date.
Housing deposit due date:	
Is deposit refundable?	Yes
Conditions of deposit refund:	Must leave apartment in same condition as move in, must be clean! \$50 processing fee is non-refundable.
How will deposit be refunded?	60 days upon departure by check
Are students required to live in provided housing upon arrival?	No
During their work stay, can students find alternate housing?	Yes
If yes, is there a penalty?	Yes

Transportation to/from Worksite	
Method of transportation to worksite:	There is a free bus in BC and we offer discounted bus passes for those living outside BC
Distance to worksite:	Depends on location of housing
Is worksite within walking distance of housing?	No
Cost of public transportation to worksite:	\$45.00
Details of public transportation to worksite:	45.00/mo for discounted bus pass
Cost of transportation to worksite provided by employer:	Not specified
Details of transportation to worksite arranged by employer:	
Cost of arranging own transportation to worksite:	\$45.00
Details of arranging own transportation to worksite:	Discounted bus pass for those outside the Beaver Creek area

Housing Amenities	
Available public transportation:	Bus, Interstate Bus
Access to public transportation?	Walking Distance
On Site Housing Amenities	
Laundry:	Yes
Linens:	No
Private bath:	No
Refrigerator:	Yes
Microwave:	Yes
Air conditioning:	No
TV:	No
Telephone:	No
Security guard:	No

Housing Amenities

Computer/Internet Access:	Yes	Utensils:	No	Gym:	No
Individual Beds:	Yes				
Nearby Amenities					
Supermarket:	In town/accessible	Restaurants:	Walking Distance		
Shopping mall:	In town/accessible	Fitness center:	In town/accessible		
Post office:	In town/accessible	Laundry:	Walking Distance		
Bank:	In town/accessible	Internet cafe:	In town/accessible		
Movie theater:	In town/accessible	Library:	In town/accessible		
Additional amenities:	All utilities are included (including Wi-Fi) with the exception of telephone and cable TV. Participants must give 14 day notice if they decide to vacate.				

Meal Information

Are meals included in rent cost?	No		
If not, meal plan cost per day:	Not Specified	Meals covered:	Not Specified
Is the purchase of a meal plan mandatory?	No		

Cultural Opportunities

Types of cultural opportunities provided			
Organized Holiday Event(s):	Yes	Organized Trip(s) to Major Attraction(s):	No
Organized Potluck(s) or Dinner(s):	Yes	Organized Trip(s) to Major City:	No
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	Yes	Information about Local Resources:	Yes
Organized Sporting Event(s):	Yes	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	Yes	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	No	Other:	No
If Other, please describe:	N/A		
Additional details about cultural offerings:	Employer plans employee only events, including dinners, trips to nearby attractions and holiday parties.		