

## Aramark Mesa Verde Far View Lodge

Housekeeper  
Mancos, CO



### Company Biography

ARAMARK is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world. ARAMARK has approximately 255,000 employees serving clients in 22 countries. To learn more about ARAMARK, visit [www.aramark.com](http://www.aramark.com). Mesa Verde National Park, located in southwestern Colorado, is best known for cliff dwellings, which are structures built within caves and under outcropping in cliffs, built by the Ancestral Pueblo people who lived here for over 700 years. These sites are some of the most notable and best preserved in the United States. Encounter first-hand Mesa Verde's unspoiled beauty. Hike amid native oaks and wild flowers in spectacular wooded canyons populated with deer, elk and wild turkeys. This beautiful setting is everything you'll need for an exciting and memorable season. This job is ideal for students who love the outdoors!

### Work and Pay Details

Position title: Housekeeper	
Hourly wage: \$11.10	Tips? No
Description of position:	Housekeepers are responsible for cleaning assigned lodge rooms, linens, hallways, carpets, and other designated amenities and areas in accordance with the highest cleanliness standards to ensure customer satisfaction. Housekeepers may also collect, sort, wash, dry, and fold linen from various departments. Must be able to lift and carry up to 50 pounds. Clean public areas including lobby, restrooms, stairwells, hallways, conference rooms, and offices. Must be able to clean at least 15 rooms a daily -this includes but is not limited to: ensuring all beds are made, all surfaces dusted, trash removed, carpets vacuumed, linens changed, and that bathroom sinks, tubs and toilets are cleaned.
Specific qualifications required:	Position requires the ability to lift and carry up to 50 lbs. Must have the ability to bend, kneel, and stoop constantly.
Estimated weekly wage (incl. tips): \$333.00	Bonus: None
Conditions of bonus:	
Average hours for last year's students? 35 Hours	Maximum weekly hours allowed: 60 Hours
Minimum average number of hours? 30 Hours	Possibility of getting more than average hours: Average
Students get the most hours in: July, August, and September	Students get the least hours in: June
How often are students paid? Weekly	
Do you pay overtime? Yes	If yes, after how many hours per week do you pay overtime? 41 Hours
Does your company only operate weekends before or after specific dates? No	
If yes, what are the dates?	
Position location:	Employee housing is located 30 minutes away from the worksite. The employer provides FREE shuttle bus from student housing to worksite.

### Other Job Details

Minimum english level: (4) Intermediate
Description of working conditions:
<ul style="list-style-type: none"> <li>May be indoor or outdoor setting</li> <li>Varied weather conditions are expected</li> <li>Will work near moving or mechanical parts</li> <li>May work on high or precarious places</li> <li>Varying schedule to include evenings, holidays and extended hours as business dictates</li> </ul>
<p><b>PHYSICAL REQUIREMENTS</b></p> <ul style="list-style-type: none"> <li>Required to talk and hear</li> <li>Close and distance vision</li> <li>Identify and distinguish colors</li> <li>Frequent sitting with some walking and standing at times</li> <li>Frequently lifts/carries up to 15 lbs</li> <li>Occasionally lifts/carries up to 35 lbs</li> <li>Continual use of manual dexterity and gross motor skills with frequent use of bi-manual dexterity and fine motor skills</li> <li>Able to reach hands and arms in any direction and kneel, stoop or crouch repeatedly</li> </ul>

Other Job Details	
Will job duties be different at the beginning of the season?	No
If yes, provide details of specific job duties:	<p>The purpose of this position is to ensure the cleanliness of rooms and public spaces. The Room Attendant/Housekeeper position will come in contact with guests and will need to have positive guest interactions. Housekeeping Associates play an important role for our home-away-fromhome experience for each of our guests every day.</p> <p><b>GENERAL RESPONSIBILITIES</b></p> <p>Acknowledges and greets guests in public spaces with a warm, friendly greeting.</p> <p>Reviews daily inventory of rooms, arrivals and departures.</p> <p>Reviews daily inventory of supplies needed to complete the assignments for the day.</p> <p>Cleaning of hotel rooms/condos including: dusting, vacuuming, changing bed linens, cleaning bathrooms, kitchen area, lobby and common areas.</p> <p>Perform quality cleaning to meet required standards within set time limits.</p> <p>Comply with all resort safety guidelines.</p> <p>Pick up ground litter around hotel or wherever visible.</p>

Uniform and Grooming Requirements			
Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	Yes	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	No		
Details of purchasing required clothing or footwear:	Students must purchase their own slip-resistant shoes upon arrival, and students must purchase their own pants (color depending on job assignment) upon arrival.		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	Must be well groomed and maintain a high level of professionalism at all times. During business hours, employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions. Personal dress, appearance and cleanliness standards contribute to the morale of all employees and affect the business image Mesa Verde presents to guests and visitors. No extreme hairstyles or colors, only one peircing allowed in each ear and you may be asked to cover tattoos.		

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	Yes	Do students complete an additional application upon arrival?	Yes
Does your company issue completion certificates?	Yes	If requested, will you evaluate the student's performance?	Yes
Any additional company details?			
<p>Employee orientation and training is scheduled for every other Tuesday. Employees must attend orienation/training prior to starting work. Therefore, it is imperative that employees arrive on time and on the days that Human Resources has scheduled for them. Employees arriving late will risk having to wait up to two weeks before being able to start work. Employees should plan to arrive be 7am-7pm Monday and Tuesday only. ARAMARK Mesa Verde has an elevation of 2200-2400 meters. Some employees experience headaches and nausea for several days upon arrival. Bring aspirin or other items needed for altitude illness. Drink plenty of water upon arrival. Bring layers of clothing as the nights are cold (freezing temperature) and the days are hot (32 degrees C). Bring sunglasses, hats and sunscreen. Upon arrival, employees will also need to purchase enough food for 3-5 days before beginning work. There is no food available (for purchase) in the employee housing area. Shuttles to town are available from the airport or on Tuesday, Thursday, and Sunday for groceries and other items. Bring enough dry food (energy bars, cereal, dried soup mix) upon arrive for several days or until a town shuttle is available. Employee may receive mail at: Aramark Mesa Verde, 34879 US Highway 160, Mancos, CO, 81328. Suitcases, trunks and other items may be shipped in advance of arrival by calling Human Resources at 970-564-4302.</p>			

Training Information			
Is job training required?	Yes	Length of training:	1-3 days.
Are students paid during training?	Yes	Hourly pay rate during training:	\$11.10
How many hours per week are students likely to receive during training period?	30		
Any other details?			

## Training Information

### ORIENTATION:

There will be a general orientation and then site specific training.

### OVERTIME HOURS:

In order to help our students have the best possible experience in our country, it is important that we are clear on the expectation of overtime. Overtime may be available BUT IS NOT GUARANTEED. Please DO NOT expect or make financial decisions based on the possibility of overtime. All hours are based on the needs of our guests and can not be predicted or promised.

Aramark may require overtime from its teammates from time to time and will be as fair as possible with regards to assignment of both regular and overtime hours. 60 hours per week reflects the total number allowed to be safe, not actual hours assigned, and should not be an expectation.

## Worksite Location

Worksite location: Employee housing is located 30 minutes away from the worksite. The employer provides FREE shuttle bus from student housing to worksite.

Nearest major city:	Cortez or Durango, Colorado	Worksite setting:	Remote/Rural
Nearest major airport:	Cortez Airport & Durango-La Plata County Airport	Distance to nearest major airport:	About 40 km and 104 km respectively.

Additional worksite setting details: Mesa Verde National Park is in a very remote area in Colorado. It is the largest archaeological preserve in the United States. There are over four thousand archaeological sites and over six hundred cliff dwellings of the Pueblo people at the site.

## Standard Arrival Information

Are students required to arrive or depart on specific dates? Yes

Details of required arrival or departure dates:

Employees must arrive at the airport on the day scheduled between 7am-7pm MST. No other transportation is available during the rest of the week. Missing your arrival day may delay your work start by two weeks.

Mode of transportation:	Employer will arrange pick-up	Students must arrive between these hours:	7am-7pm Monday and Tuesday
Cost:	Not Specified		

Other details:

Students should fly into Cortez, CO or Durango, CO. There are no buses, trains or other public transportation into Durango or Cortez (other than airports). The employer will pick-up students at the airport. Students must call HR office at 970-564-4302 or 970-564-4281 at least 1 week PRIOR to arrival to arrange transportation from airport to employee housing.

## After Hours Arrival Information

General information: Students should make arrangements to stay at a local hotel near the airport. The below is only a suggestion as there are several choices.

Name of accommodation:	Best Western Inn & Suites	Accommodation address:	535 E Main St. Cortez, CO
Cost per night:	\$68.00		

Best way to travel from airport to overnight accommodation: Taxi from Cortez, CO airport to hotel. There is not a taxi available from the Durango, CO to the Cortez, CO hotel. However, there are other hotels available in Durango, CO if flying into the Durango, CO airport.

## Social Security

Are students required to apply for a social security card prior to arriving at worksite? No

Will the company assist students with their social security application? Yes

Assistance detail: Transportation will be provided by the employer.

Where is the nearest social security office?	Durango, CO	Distance:	Approximately 80 km.
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How will students be paid until their social security card arrives? Normal weekly paycheck.

## Housing Details

Is housing provided? Yes | If not, will you assist students in finding housing? N/A

Are there affordable housing options in the area? N/A

Housing options in the area: N/A

## Housing Details

Local housing resources:	N/A		
Housing address:	34879 U.S. Highway 160 Mancos CO 81328		
Is the student required to sign a separate housing contract?	Yes		
Type of housing provided:	Other	Number of students to a room:	2-4
Housing details:	<p>2 Housing Locations - PLO Housing &amp; Girls Dorm Housing. Housing assigned based on availability.</p> <p>PLO - 2-person cabin (a 10x10 foot room with two cots, no linens) 2 employees per room. \$27.50 per week, per person. Amenities: Community kitchen in recreation center with walk-in refrigerator, stoves &amp; microwave. (No kitchen or bath facilities in individual housing units). Cable TV, computer access and WIFI is available in the Recreation Center. Free town shuttle is 15-minute ride to Cortez, CO from PLO housing - on Tuesday, Thursday, and Sunday. Free employee shuttle to work locations, approximately 30 minute shuttle drive to the work locations.</p> <p>GIRLS DORM - 4-plex (two bunk beds) for \$27.50/week. Community kitchen, laundry, shower, TV and WIFI available in the Girls Dorm. Cell phones do not work at the Girls Dorm location; 2,3 or 4 employees per room. Employee meals are available across the parking lot at the Far View Terrace. Free shuttles into town are available on Tuesday, Thursday and Sunday. The Girls Dorm is located 26 miles inside of the park and is a 45-minute shuttle ride to the Administration Office and to catch the town shuttle. 5-10 minute shuttle ride to work locations. Only girls are allowed in the Girls Dorm, at all times.</p>		
Do you offer co-ed housing?	Yes		
Cost of housing - per week:	50.00	Includes utilities?	No
Are housing costs deducted from paycheck?	Yes		
Is a housing deposit required?	Yes	Amount of housing deposit:	\$100.00
Instructions for payment of housing deposit:	Cash upon arrival.		
Housing deposit due date:			
Is deposit refundable?	Yes		
Conditions of deposit refund:	No damages to the room and room is left clean and neat. Students must stay through the end of their Job Offer Agreement.		
How will deposit be refunded?	Check from corporate office - comes 2-4 weeks after departure for the season.		
Are students required to live in provided housing upon arrival?	Yes		
During their work stay, can students find alternate housing?	No		
If yes, is there a penalty?	Yes		

## Transportation to/from Worksite

Method of transportation to worksite:	Free Aramark employee shuttle from employee housing to work sites (30-40 minute drive).		
Distance to worksite:	30-40 minutes	Is worksite within walking distance of housing?	No
Cost of public transportation to worksite:	Not specified		
Details of public transportation to worksite:			
Cost of transportation to worksite provided by employer:	\$0.00		
Details of transportation to worksite arranged by employer:	Free Aramark employee shuttle from employee housing to work sites (30-40 Minute drive on narrow, winding roads).		
Cost of arranging own transportation to worksite:	Not specified		
Details of arranging own transportation to worksite:			

## Housing Amenities

Available public transportation:	None Specified		
Access to public transportation?	Requires additional transportation		
On Site Housing Amenities			
Laundry:	Yes	Linens:	No
Refrigerator:	Yes	Microwave:	Yes
TV:	Yes	Telephone:	Yes
Computer/Internet Access:	Yes	Utensils:	No
Individual Beds:	Yes		
Nearby Amenities			

## Housing Amenities

Supermarket: In town/accessible	Restaurants: In town/accessible
Shopping mall: Requires Transportation	Fitness center: In town/accessible
Post office: In town/accessible	Laundry: Walking Distance
Bank: In town/accessible	Internet cafe: In town/accessible
Movie theater: In town/accessible	Library: In town/accessible
<p>Additional amenities: PLO Housing - Community kitchen in recreation center with walk-in refrigerator, stoves &amp; microwave. (No kitchen or bath facilities in individual housing units). Cable TV, computer access and WIFI is available in the Recreation Center. \$4.00 per meal, one card sold for 20.00 with 5 punches on the card. GIRS DORM - Employee meals are available across the parking lot at the Far View Terrace. Free shuttles into town are available on Tuesday, Thursday and Sunday. The Girls Dorm is located 26 miles inside of the park and is a 45-minute shuttle ride to the Administration Office and to catch the town shuttle. Meals are available and are payroll deducted. Each meal costs \$3.95 (for \$10 worth of food).</p>	

## Meal Information

Are meals included in rent cost? No	
If not, meal plan cost per day: \$4.00	Meals covered: Breakfast, Lunch, Dinner
Is the purchase of a meal plan mandatory? No	

## Cultural Opportunities

Types of cultural opportunities provided			
Organized Holiday Event(s):	Yes	Organized Trip(s) to Major Attraction(s):	No
Organized Potluck(s) or Dinner(s):	Yes	Organized Trip(s) to Major City:	No
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	Yes	Information about Local Resources:	Yes
Organized Sporting Event(s):	Yes	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	No	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	Yes	Other:	No
If Other, please describe: N/A			
<p>Additional details about cultural offerings: Employer will arrange transportation for employee events to river rafting, horseback riding, chuckwagon dinners, local ski towns, steam engine railroad rides, Native American cultural sites, bowling, picnics, parties and movie nights. Employer also provides FREE transportation into Cortez on Tuesday, Thursday and Sunday.</p>			